

EQUIPMENT LISTING POLICY

Supplier Standards

AidersPlus Platform | Supplier Layer | Final - July 23, 2026

Formal legal title: Equipment Listing Policy

This Equipment Listing Policy is incorporated into the Supplier Agreement. It applies whenever a Supplier creates, submits, updates, publishes, or fulfils a Listing.

1. Purpose

The Policy is intended to keep Listings accurate, comparable, safe, and operationally manageable. A Listing's approval means only that it met the Platform's review criteria at the time of review; it is not an inspection, certification, valuation, warranty, or endorsement of the equipment.

2. Approved Categories and Deposit Tiers

Only the following six categories may be published during the current launch phase:

Category	Examples of suitable bundled equipment	Deposit
Audio Bundles	Speakers, stands, mixer, microphones, cables, and disclosed accessories	CAD 500
Lighting Packages	Event lights, stands, controller, power cables, and disclosed accessories	CAD 300
Projector and Screen Kits	Projector, screen where included, remote, cables, stand, and case	CAD 300
Photo Booths	Booth or camera/tablet system, stand, lighting, backdrop, and disclosed accessories	CAD 500
Premium Decor	Arches, backdrops, flower walls, plinths, signs, and decorative pieces	CAD 150
Premium Seating and Table Sets	Chairs, tables, covers or linens, cushions, and disclosed handling accessories	CAD 300

AidersPlus assigns the Deposit tier according to the approved category and transaction rules. A Supplier must not label, price, or recategorize equipment to obtain a lower tier. AidersPlus may correct a category or Deposit tier before activation or after a Listing changes.

3. Items That May Not Be Listed

- Equipment outside the six approved categories unless AidersPlus gives written approval for a new category.
- Stolen, counterfeit, unlawfully possessed, encumbered, recalled, unsafe, materially defective, or illegally offered equipment.
- Pyrotechnics, fireworks, open-flame devices, fog or haze products, weapons, controlled substances, or other hazardous or regulated items not expressly approved by AidersPlus.
- Inflatables, amusement rides, carnival equipment, tents or large structures, generators, electrical-distribution systems, catering or food-preparation equipment, or alcohol-dispensing equipment.

- Third-party inventory that the Supplier does not own or have documented authority to rent.
- Items whose required licence, permit, certification, inspection, insurance, or safety documentation cannot be demonstrated when requested.
- AidersPlus may also reject an item that presents an unacceptable safety, fraud, legal, reputational, payment, insurance, or operating risk even if it is not expressly named above.

4. Required Listing Information

- A clear, specific title and the correct approved category.
- An accurate description of the equipment, intended use, condition, visible wear, known defects, limitations, and any use that is prohibited.
- A complete component and quantity list, including stands, remotes, controllers, adapters, cables, cases, fasteners, covers, and accessories.
- The Supplier-set daily Rental Fee in Canadian dollars and any minimum or maximum rental period supported by the Platform.
- Accurate available and unavailable dates, the approved service area, and a realistic pickup and return window. The full street address is disclosed only through the authorized post-confirmation flow.
- One available cancellation policy selected through the Platform.
- Setup, assembly, operating, care, electrical, weight, size, transport, venue, supervision, or other instructions reasonably needed for safe use.
- At least three (3) and no more than twenty (20) photographs that comply with Section 5.

5. Photograph Standards

- Use clear, well-lit, current images of the actual equipment being offered; stock images and materially altered or misleading images are prohibited.
- Show the complete bundle, important components, connection points, controls, accessories, cases, and material wear or cosmetic damage.
- The first photograph should clearly identify the main bundle because it may be used as the Listing thumbnail.
- Do not include private documents, payment cards, licence plates, unrelated people, or personal information that is not needed for the Listing.
- You must have the right to use every image and any visible third-party mark or person's likeness.

6. Category-Specific Disclosure

The following are minimum disclosure themes, not guaranteed bundle contents. A Supplier must state exactly what is and is not included.

Category	Disclosures to include where relevant
Audio	Power requirements; speaker, mixer, and microphone quantities; stands; cable types and lengths; connectivity; operating limits.
Lighting	Fixture types and quantities; stands; controller; power and linking requirements; indoor/outdoor limits; mounting restrictions.

Category	Disclosures to include where relevant
Projector and screen	Projector model or key capability; screen size; inputs and adapters; remote; stand; room-light limits; setup requirements.
Photo booth	Booth type; supported device or camera; lighting; backdrop; props; power; connectivity; software, printing, or attendant limitations.
Premium decor	Dimensions; colours and finishes; piece count; assembly method; base or anchoring requirements; indoor/outdoor and weather limits.
Seating and tables	Item type and quantity; dimensions; weight or capacity where relevant; covers, linens, or cushions; transport and stacking requirements.

7. Price, Charges, and Availability

The Rental Fee must be the actual amount the Supplier intends to charge through the Platform. A Supplier may not require an undisclosed mandatory fee, cash deposit, side payment, or separate agreement as a condition of honouring a confirmed Booking. Optional services or separately approved charges must be disclosed and processed through the authorized flow before confirmation.

Availability must be updated promptly. A Supplier must not accept overlapping Bookings for the same inventory or accept a request when the equipment cannot be provided as listed. Delivery must not be offered or promised unless AidersPlus has separately activated and approved it for the Listing.

8. Review and Activation

A submitted Listing remains pending until AidersPlus approves and activates it. Review may consider category fit, identity status, required fields, photographs, safety and condition disclosures, price clarity, Deposit tier, prohibited content, and consistency with the Supplier account. AidersPlus may approve, reject, request edits, or pause the Listing. No fixed review time is promised.

AidersPlus may require renewed review after a material change, including a change to the equipment, category, bundle contents, safety condition, Rental Fee structure, pickup method, ownership, or Supplier identity.

9. Ongoing Listing Maintenance

- Update the Listing promptly when equipment, components, condition, instructions, price, location, or availability changes.
- Pause the Listing while equipment is being repaired, inspected, cleaned, recalled, replaced, or otherwise unavailable.
- Keep records reasonably sufficient to support ownership or authority, maintenance, repair, serial number, replacement value, and any required certification.
- Review the Listing before each accepted Booking and correct any material difference before confirmation.
- Cooperate with a reasonable AidersPlus request for current photographs, condition evidence, ownership information, or safety documentation.

10. Enforcement and Appeal

Depending on seriousness, repetition, urgency, and risk, AidersPlus may request edits, issue a warning, reduce visibility, place a Listing on hold, remove a Listing, restrict an account, hold an eligible payout connected to the issue, or suspend or terminate Supplier access. Immediate action may be taken for a credible safety, fraud, identity, payment, legal, or rights concern.

A Supplier may appeal a Listing or account decision within seven (7) days by emailing support@aidersplus.ca with the Listing identifier, the decision being challenged, and new or corrected evidence. AidersPlus will review the submission in good faith and communicate the result. An appeal does not automatically reactivate a Listing or release a payout while the underlying risk remains unresolved.

11. Policy Changes and Contact

AidersPlus may update this Policy as categories, operating procedures, safety controls, legal requirements, or marketplace features change. Material changes will be communicated in accordance with the Supplier Agreement.

Questions about Listings or this Policy may be sent to support@aidersplus.ca. General correspondence may be sent to info@aidersplus.ca or AidersPlus Inc., 3321 Mintwood Circle, Oakville, ON L6H 0N6.

Questions

Contact support@aidersplus.ca or 289-400-3093.